DBID: 338583 and Audit Id: 38551 Audit Date: 26/10/

Audit Type : Full Audit



Auditee :	NATURE GROWERS
Audit Date From :	26/10/2015
Audit Date To:	28/10/2015
Expiry Date of the Audit :	26/10/2016
Auditing Company:	Intertek
Auditor's Name(s):	Frédérique El Kaddioui(Lead)
Auditing Branch (if applicable):	Intertek Morocco and Tunisia



BSCI Audit Summary Report



This is an extract of the on line Audit Report.The complete report is available in the BSCI Platform.

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Rating Definitions



Rating	A combination of ratings per performance area where:	Consequence
A OUTSTANDING	o Minimum 7 performance area rated A o No Performance area rated C, D or E These are three examples: A A A A A A A A A A A A A A A A A A A	The auditee has the level of maturity to maintain its improvement process without needing follow-up audit.
B GOOD	o Maximum 3 performance area rated C o No performance area rated D or E These are three examples: A A A A A B B B B B B B B C B B B B B B B B B C C C	The auditee has the level of maturity to maintain its improvement process without needing follow-up audit.
C ACCEPTABLE	o Maximum 2 performance areas rated D o No performance area rated E These are three examples: A A A A A B B B B C C C D C C C C C C C C C D D	The auditee needs follow up on its progress. The auditee develops a remediation plan within 60 days following the completion of the audit.
D INSUFFICIENT	O Maximum 6 performance area rated E These are three examples: A <	The auditee needs follow up on its progress. The auditee develops a remediation plan within 60 days following the completion of the audit.
E UNACCEPTABLE	O Minimum 7 performance areas rated E These are three examples: A A A A A A E E E E E E A A B B C D E E E E E E E E E E E E	BSCI participants shall closely oversee the auditee's progress as it may represent a higher risk than other business partners
Zero Tolerance	A Zero Tolerance issue was identified (see Annex 5)	Immediate actions are required. The BSCI Zero Tolerance Protocol is to be followed.

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Main Auditee Information



Name of producer :	NATURE GROWERS									
DBID number :	338583									
Audit ID :	38551									
Address :	Z.I. Ait Melloul, Agadir Ait Meloul									
Province :	Souss-Massa-Draa Country: Morocco									
Management Representative :	Abdallah Houri									
Contact person:	Abdellah HOURI	Sector :	Food							
Industry Type :	Agriculture	Product group :	Fresh Fruits and Vegetables							
Product Type :	Beans									

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Audit Type: Full Audit



Audit D	etails													
Audit Rang	je:		☐ Full Audit ☐ Follow						w-up Audit					
Audit Scop	e :				☐ Mai	n Auditee	⊠ Ma	in Auditee	Auditee & Farms					
Audit Envir	onment :				☐ Indi	ustrial	⊠ Ag	ricultural						
Audit Anno	uncement :				⊠ Full	y-Announce	ed 🗌 Ful	ly-Unanno	ounced] Semi-/	Announced			
Random U	Random Unannounced Check (RUC): No													
Audit extent (if applicable) : none														
Audit interferences or contingencies (if applicable) : none														
Overall rati	ng :					С								
Need of fol	low-up :				Yes			If Y	ES, by :	2	8/10/2016			
Rating p	er Perfor	mance Ar	ea (PA)											
PA 1	PA 2	PA 3	PA 4	PA 5	PA 6	PA 7	PA 8	PA 9	PA 10	PA 1	11 PA 12	PA 13		
В	В	Α	A	В	D	Α	Α	Α	Α	Α	A	Α		
Sampled	Sampled farms (excluding smallholders)													
									Farm N 03					
			Over	all rating						E	В			

Executive summary of audit report

The Spanish owned company NATURE GROWERS has been founded in 2013 and started operation in 2014. It is specialized in growing bobby beans and flat beans for the European market. There is one pack house of stable structure located in the industrial area of Ait Melloul south of Agadir and 3 farms totaling 54 ha about 30 km far from pack house. 1500 T of beans have been produced during last production period. This was a second audit after an initial audit done on 4 Sept. 2014 where the company has been found non-compliant in many sections. Meanwhile, a HR manager has been hired and the company engaged a consultant to prepare for BSCI audit code 2009. That is why no effective grievance mechanism is yet implemented in pack house and farms. The main finding is the lack of a reliable and objective working hour recording system in pack house which is done manually on a listing. This issue will be sorted out quickly as the company plans to install a fingerprint system in pack house and farm NG 3 which is the most important with about 80 workers. It should be operational starting January 2016. During closing meeting, the management committed for quick resolution of issues raised.

Executive summary of the social performance of farms

The company owned farms comply with local labor regulations. There is a different minimum wage rate for agriculture which is 69,97 Dh per day. All workers are at least paid legal minimum wage and those with more responsibility are paid 80 Dh per day. The only non-compliance with labor law is the non issuing of wage slips. In fact, workers are paid on a bi-weekly basis and sign reception of their wages in the working hour record book. They get their money in an envelop with their name, number of days worked and amount paid. Farm NG 03 is the biggest farm of the company. There are also housing facilities which have been repainted, clean toilets, showers and kitchen provided. There were no workers in dormitories as low season. Only workers living in the nearby villages were working at the audit date.

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Audit Type : Full Audit



Ratings Summary



Auditee's background information								
Auditee's name :	NATURE GROWERS	Legal status :	SARL					
Auditee aliases :		Year in which the auditee was founded :	2013					
Address :	Z.I. Ait Melloul, Agadir	Contact person (please select) :	Abdellah HOURI					
Province :	Souss-Massa-Draa	Contact's Email :	Abdellah_houri@hotmail.com					
City:	Ait Meloul	Auditee's official language(s) for written communications :	french/english					
Region :	Middle East/ North Africa	Other relevant languages for the auditee :	spanish, arabic, tamazirt					
Country :	Morocco	Website of auditee (if applicable) :	none					
GPS coordinates :	30.332304,-9.494721	Total turnover (in Euros) :	1500000.00					
Sector :	Food	Of which exports % :	100.00					
Industry :	Agriculture	Of which domestic market % :	0.00					
If other, please specify :		Production volume :	1500 T					
Product Group :	Fresh Fruits and Vegetables	Production cost calculation :	Yes					
If other, please specify :		Lost time injury calculation cost :	No					
Product Type :	Beans							

Auditee's employment structure at the time of the audit									
Total number of workers : 169 Total n	umber of workers in the production unit to be	monitored (if applicable):							
	MALE WORKERS	FEMALE WORKERS							
Permanent workers	6	4							
Temporary workers	22	137							
In management positions	6	4							
Apprentices	0	0							
On probation	3	4							
With disabilities	0	0							
Migrants (national citizens)	0	0							
Migrants (foreign citizens)	0	0							
Workers on the permanent payroll	6	4							
Production based workers	27	139							
With shifts at night	0	0							
Unionised	0	0							
Pregnant	-	0							
On maternity leave	-	0							

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Finding Report



GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE
ull Audit [38551] Audit Date: 26/10/2015 PA Sc	ore: B	
	Based on satisfactory evidence, the auditee only partially complies with this performance area. According to BSCI guidelines 1.3 the auditee is required to exercise a minimum duty of care and attention with respect to the selection, management and monitoring of its own significant business partners. Without this overview on whether or not its business partners respect the law and workers' rights, the auditee and its clients face a social risk. Finding: The auditor noted that the auditee has no overview of the significant business partners' level of alignment with the BSCI code of conduct.	30/06/2016
For sampled farms:	For sampled farms:	
Remarks from Auditee:		
	. 12	
Performance Area 2 : Workers Invol	vement and Protection	
GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE
Full Audit [38551] Audit Date: 26/10/2015 PA Sc	ore: B	
For sampled farms:	Based on satisfactory evidence, the auditee only partially respects this principle. According to BSCI guidelines 2.5 the auditee should establish an effective operational-level grievance mechanism for individuals and communities. Finding: The auditor noted that there is no effective operational level grievance mechanism and no grievance procedure. There is only a suggestion box in the pack house and workers may present grievances to the workers representatives or directly to the management. Il n'y a pas de procédure des plaintes. For sampled farms: Based on satisfactory evidence, the auditee only partially	30/06/2016
	respects this principle. According to BSCI guidelines 2.5 the auditee should establish an effective operational-level grievance mechanism for individuals and communities. Based on satisfactory evidence, the auditee only partially respects this principle. According to BSCI guidelines 2.5 the auditee should establish an effective operational-level grievance mechanism for individuals and communities. Finding: The auditor noted that there is no effective operational level grievance mechanism and no grievance procedure. There is only a suggestion box in the pack house and workers may present grievances to the workers representatives or directly to the management. Il n'y a pas de procédure des plaintes.	
Remarks from Auditee:		
Performance Area 3 : The rights of F	reedom of Association and Collective Bargaining	
GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE
Full Audit [38551] Audit Date: 26/10/2015 PA Sc	ore: A	
	there is no union in the pack house	

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Performance Area 4 : No Discrimination		
GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE
Full Audit [38551] Audit Date: 26/10/2015 PA Score: A		
For sampled farms:	For sampled farms:	
Remarks from Auditee:		
Performance Area 5 : Fair Remuneration		
GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE
Full Audit [38551] Audit Date: 26/10/2015 PA Score: B		ı
	Based on satisfactory evidence the auditee only partially respects this principle. According to BSCI guidelines 5.2 wages should be paid in a timely manner, regularly and fully in legal tender. According to Law no. 65-99, which came into force on June 8th, 2004, Art. 370, all workers must get a wage slip with all legal information. Finding: During workers interviews the auditor noted that wage slips have been distributed only once. Les fiches de paie n'ont été distribuées qu'une seule fois.	30/06/2016
For sampled farms:	For sampled farms: Finding: no wage slips for farm workers. According to BSCI guidelines 5.3 the level of wages should reflect the skills and education of workers. Finding: The auditor noted that the responsible person for irrigation and fertilization and the secretary are not paid according to their skills and level of education. Le responsable de la station d'irrigation et fertigation et la secrétaire ne sont pas payées en fonction de leur aptitude et leur niveau d'instruction.	
Remarks from Auditee:		
Performance Area 6 : Decent Working Ho	urs	
GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE
Full Audit [38551] Audit Date: 26/10/2015 PA Score: D	,	
	Based on satisfactory evidence the auditee does not respect this principle. According to BSCI guidelines 6.1 the auditee should not require more than 48 regular working hours per week. According to Law no. 65-99 of June 8th, 2004, Art. 184, the weekly working hours are limited to 44 hours and 2288 hours per year in industrial business. Flexible working hours may be applied with the agreement of workers representatives, but must not exceed 10 h per day and 12 in case of needs and perishable product. Finding: The auditor noted that there is no reliable working hour recording system as workers interviewed indicate longer working hours than those on the manual sheets which never exceed 10 h per day. Il n'y a pas de système de pointage fiable. According to BSCI guidelines 6.2 the auditee's request of overtime should be in line with the requirements of the BSCI Code of conduct. Finding: The auditor noted that overtime is not paid at premium rate. Les heures supplémentaires ne sont pas payées au taux majoré.	30/06/2016
	For sampled farms:	
For sampled farms:	1 of campion farme.	

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GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE
Full Audit [38551] Audit Date: 26/10/2015 PA Score: A		
	No PPE required for vegetable packing activity. No transport as all workers live in the area. No social facilities nor housing for the workers of pack house.	
For sampled farms:	For sampled farms:	
Remarks from Auditee:		
Performance Area 8 : No Child Labour		
GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE
Full Audit [38551] Audit Date: 26/10/2015 PA Score: A		
For sampled farms:	For sampled farms:	
Remarks from Auditee:	,	1
Performance Area 9 : Special protection f	or voung workers	
GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE
Full Audit [38551] Audit Date: 26/10/2015 PA Score: A		
	No young workers identified at the audit date. Minimum age of employment in the company is 16. There are strict hiring procedures. ID card or birth certificate are mandatory. There is no effective grievance mechanism yet.	
For sampled farms:	For sampled farms:	_
Remarks from Auditee:		
Performance Area 10 : No Precarious Em	ployment	
GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE
Full Audit [38551] Audit Date: 26/10/2015 PA Score: A		
For sampled farms:	For sampled farms:	_
Remarks from Auditee:		
Performance Area 11 : No Bonded Labou	r	
GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE
Full Audit [38551] Audit Date: 26/10/2015 PA Score: A		
	No migrant workers in the company.	

DBID : 338583 and Audit Id : 38551 Audit Date : 26/10/2015



Performance Area 12 : Protection of the Environment									
GOOD PRACTICES	AREAS OF IMPROVEMENT	DEADLINE DATE							
Full Audit [38551] Audit Date: 26/10/2015 PA Score: A									
For sampled farms:	For sampled farms:								
Remarks from Auditee:									
Performance Area 13 : Ethical Business Behaviou	ır								
Performance Area 13 : Ethical Business Behaviou	AREAS OF IMPROVEMENT	DEADLINE DATE							
		DEADLINE DATE							
GOOD PRACTICES		DEADLINE DATE							
GOOD PRACTICES		DEADLINE DATE							
GOOD PRACTICES Full Audit [38551] Audit Date: 26/10/2015 PA Score: A	AREAS OF IMPROVEMENT	DEADLINE DATE							

DBID : 338583 and Audit Id : 38551 Audit Date : 26/10/2015

Audit Type : Full Audit



Summary



Audit Type	Date	Audit Id	PA1	PA2	PA3	PA4	PA5	PA6	PA7	PA8	PA9	PA10	PA11	PA12	PA13	Overall Rating
Full Audit	26/10/2015	38551	В	В	A	A	В	D	A	A	A	A	Α	A	A	С

Producer Photos

































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